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Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am writing to let you know of my very strong support for continuing broadband competition over existing copper wires. I believe it remains very critical to have healthy competition, not only for price, but also for service.

As general manager of a business with 5 locations we were dependent on AT&T for our internet service. We had VPN "tunnels" (always on connections) that we depended on for our computer networks for the running of our business. There were many service interruptions with the internet and voice service with AT&T. We hired an independent inside wiring contractor at one point for some issues and we were complaining about AT&T's lack of responsiveness and the service peoples lack of knowledge about the Broadband service they provided. Many AT&T service people openly admitted they didn't know what they were doing because AT&T didn't provide them with any decent training.

Our wiring guy agreed, saying poor service was his experience with AT&T as well. He recommended a local company name Sonic. He was right. We switched and saved some money, but more importantly we finally got reliable service from people who cared and were knowledgeable. We had significantly fewer business interruptions. I have since changed my personal service to Sonic as well and am getting better pricing and better service.

For my home service I now have fiber service from Sonic and am even happier. I would not have gotten there without the DSL service from Sonic before fiber was available in my area. Many of our business are not yet in areas that are served by fiber.

Please keep this healthy competition alive.

Sincerely,

Jeffrey Moss